



Receipt Printer Warranty Claim Form

Return Repaired or Replaced Printer(s) To:					
Company Name					
Attention/Dept					
Address Line 1					
Address Line 2					
City		State <i>Province</i>		Zipcode <i>Postal Code</i>	
Shipping Service		Phone			

Printer Claim Information				
Model Number		Serial Number		
Description of Issue				
Model Number		Serial Number		
Description of Issue				
Model Number		Serial Number		
Description of Issue				
Model Number		Serial Number		
Description of Issue				

Claim Processing Contact Information		
Claim Submitted by		Phone
Email		

Depot Repair Service Level: A Shipping Label will be emailed to be used to ship warranty printer to Hytec. Once received, unit will be processed for warranty repair or replacement. A unit will be shipped to the above address.

Advance Exchange Service Level: For qualified units, a replacement unit will be shipped to the address listed above. The warranty printer must be returned to Hytec within 30 days of claim to avoid non-return core charges equal to Printer MSRP. A credit card must be on file unless terms account is active with Hytec.

Submit all claim forms to toshibawarranty@hytecrepair.com