



May 4, 2011

## ***THE HYTEC QUALITY POLICY***

Hytec is committed to a quality system that extends from top management to all employees, and does this by:

- **Listening to our customers**
- **Educating and training our employees**
- **Assuring we have the latest technology & support**
- **Delivering quality services by process design**

Hytec Dealer Services, Inc. **LEADs** the Imaging Industry for circuit board repair & logistic services by providing quality services and responding to our customers' needs.

***Eric Auman***

A handwritten signature in black ink that reads "Eric J. Auman". The signature is written in a cursive style with a large, stylized initial "E".

***Vice President of Operations***