



Dear Valued Dealer & OEM Partners,

Hytec Dealer Services remains open to provide the critical parts needs of our dealers and OEM partners. Following is an update on our operational plans and impact from the COVID-19 pandemic:

All of Florida is now under an emergency executive order to isolate at home. The isolation order is **effective at least through April 30**. Per the ordinance, Hytec is considered an **essential business** and is permitted to remain open.

We plan to remain fully functional with normal business hours, including availability for technical assistance calls. We plan to have somewhat of a reduced staff based on the isolation order and Hytec's business levels. Please check our website for the latest information, and we will provide updates as necessary. www.hytecrepair.com

The health and wellbeing of Hytec's team remains most important. We have policies in place that ensure social distancing and proper hygiene are used, and our facility is fully sanitized every evening to try and ensure business continuity.

As always, our entire team is very thankful for the long-term patronage from all our great partners and friends. Please be safe during this unprecedented situation. We all hope and pray this situation will be over in short order. We look forward to all of us reemerging stronger than ever!

God Bless Everyone and Your Families